



EMPLOYEE BENEFITS SERVICES

EMPLOYEE BENEFITS CASE MANAGEMENT PROGRAM

LARGE CASE MANAGEMENT

DISEASE MANAGEMENT

EMPLOYEE HEALTH MANAGEMENT

BADGE OF HEALTH

LARGE CASE MANAGEMENT

IPMG offers an internal medical case management program comprised of licensed registered nurses with many of the staff board certified in case management CCM (Certified Case Manager) credentialed. IPMG's Case Management Program incorporates industry standards and utilizes evidenced-based medicine guidelines in the daily practice of case management to improve the quality of care while minimizing medical costs.

Case managers work with members to educate and help them make choices that contribute to a healthier lifestyle, thus reducing the incidence of complications and future medical costs.

SERVICES INCLUDE:

- » Triage
- » Case management
- » Oncology specialty case management
- » Transplant case management
- » Medical file reviews
- » Medical bill assistance
- » Out of network discounts and negotiations
- » Medical disclosures
- » Specialty drug program review
- » Utilization review

Case Management targets cases that require more attention and results in better medical outcomes for members and greater cost savings for our customers. The criteria and systems are specifically designed to identify catastrophic and complex illnesses, transplants and trauma cases.

IPMG offers integrated services with in house case management, health management, disease management/ chronic condition management, claims management and member services that allow for a seamless product and thorough communication.

DISEASE MANAGEMENT

The Disease Management Program focuses on improving overall long-term health. The nine conditions for which evidenced-based guidelines are established to impact health and measure improvements include:

- » Asthma
- » Chronic kidney disease (CKD)
- » Chronic pain (osteoarthritis, rheumatoid arthritis or low back pain)
- » Coronary artery disease (CAD)
- » Congestive heart failure (CHF)
- » Chronic obstructive pulmonary disease (COPD)
- » Diabetes
- » Hyperlipidemia
- » Hypertension

Members who may benefit from these services are identified through predictive modeling and robust analytics. The members who elect to enroll into the program are assigned a nurse case manager to assist with self-management of chronic conditions.

BADGE OF HEALTH

A HEALTH MANAGEMENT PROGRAM FOR PUBLIC SAFETY EMPLOYEES

IPMG is the program administrator for a large public entity trust with more than 350 employers and has long observed how fitness for duty and employee health in the public safety space can influence and complicate benefit utilization in administering workers' compensation benefits.

IPMG developed a public safety employee health management product that administers services for fundamental nutrition, weight loss, functional fitness and mental health – specially designed around the unique nature of public safety employees for law enforcement, corrections, fire and EMS. These services are designed and administered under a program called Badge of Health, a program administered by an IPMG physician.

EMPLOYEE HEALTH MANAGEMENT

The IPMG Health Management Program incorporates a multi-specialty team approach with several touch points to engage the employees to improve overall health and to reduce employer costs. The positive impacts of this program lead to improved health status of employees and decreased medical claim costs due to the employee's overall health improvement, through increased productivity and improved workers' compensation claim costs. The multi-specialty team approach is comprised of a physician, a registered nurse and a risk management specialist.

Participants are identified and referred into Disease Management Program for ongoing contact to assist with chronic conditions self-management.

THE KEY BENEFITS OF BADGE OF HEALTH INCLUDE:

- » Reduced workers' compensation claims
- » A culture of health and advancement to a department physical standard
- » Minimized costs from medical claims and premiums on self-insured
- » Improved officer health and productivity
- » Lower benefit utilization and period for workers' compensation